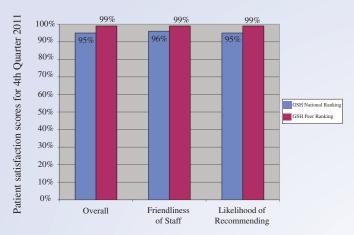
How do we compare?

Patient Satisfaction for Stress Testing



Good Samaritan Hospital's Stress Test patient satisfaction consistently ranks in the top 5% in the nation. Good Samaritan utilizes Press Ganey, the largest health care satisfaction company in the nation, to measure patient satisfaction through surveys. The results of these surveys and the resulting action plans are vital in building loyal relationships with patients.

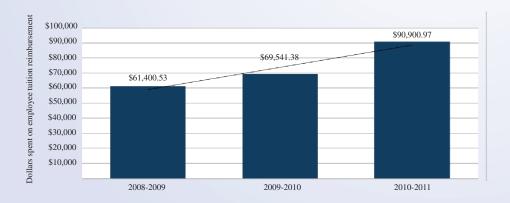
Aspirin Given to Heart Attack Patients

A vital intervention for a person that is having a heart attack (Acute Myocardial Infarction) is to take an aspirin as soon as possible. Good Samaritan Hospital is 100% on giving our patients an aspirin on arrival in our emergency room, and 100% on ensuring that our patients are prescribed an aspirin at discharge to continue best practice after they leave our facility.

Good Samaritan is continually committed to providing the very best total care for our patients by implementing 98.2% of all Best Practice Care Interventions on all heart attack patients.

100% 100% 98.2% 100% 98.2% 100% 98.2% 100% 100% 98.2% Aspirin on Arrival Discharge Interventions

Employee Tuition Reimbursement



The Tuition Reimbursement Program at Good Samaritan Hospital is designed to assist eligible employees pursuing job related formal education to improve their knowledge and skill base through self-motivated educational effort. Full-time employees receive 75% of the cost of tuition and books, up to \$2,000 for undergraduate school study and \$2,750 for graduate studies. Part-time employees receive 50% assistance or a maximum of \$1,500 per academic year. In 2011, \$90,900.97 was spent to help 69 employees further their education.

Excellence

Our Mission: Provide excellent health care and promote healing through trusting relationships.

Our Vision: To be recognized as the regional center of excellence for health care.



Our Core Values: Patient
Respect
Integrity
Dignity