



# Good Samaritan

## 2016 Community Benefits Report

# Welcome

For more than 100 years, Good Samaritan has been fortunate to provide world-class health care to the residents in Knox County and surrounding communities. The delivery of health care is changing every day, but we remain vigilant in our mission to provide excellent health care by promoting wellness and healing through trusting relationships.

Good Samaritan and its more than 1,900 employees continue to grow and expand its services. The hospital welcomed four new physicians in 2016; Elizabeth Ashworth, MD, Thoracic Surgeon; Allie Thomas-Fannin, MD, Psychiatry; David Miller, DO, Orthopedic Surgeon; and Brittany Serratos, MD, Anesthesia. Sixteen advance practice providers also joined Good Samaritan in 2016 in different fields ranging from psychiatry to family practice.

As we look to the future, we continue to grow as an organization and develop new processes to provide the best health care possible to our patients. Good Samaritan is fortunate to be part of a community that supports its vision to be the regional center of excellence in health and wellness. Our focus will always be our patients and how we can best care for them. In a world of uncertainty and change, you can trust that Good Samaritan will remain your leader in safe health care.

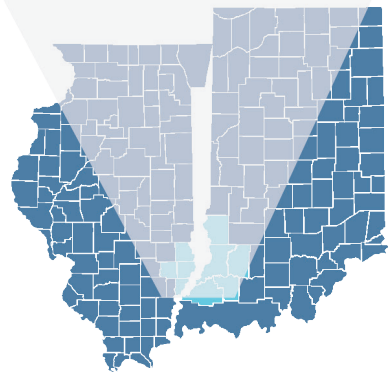
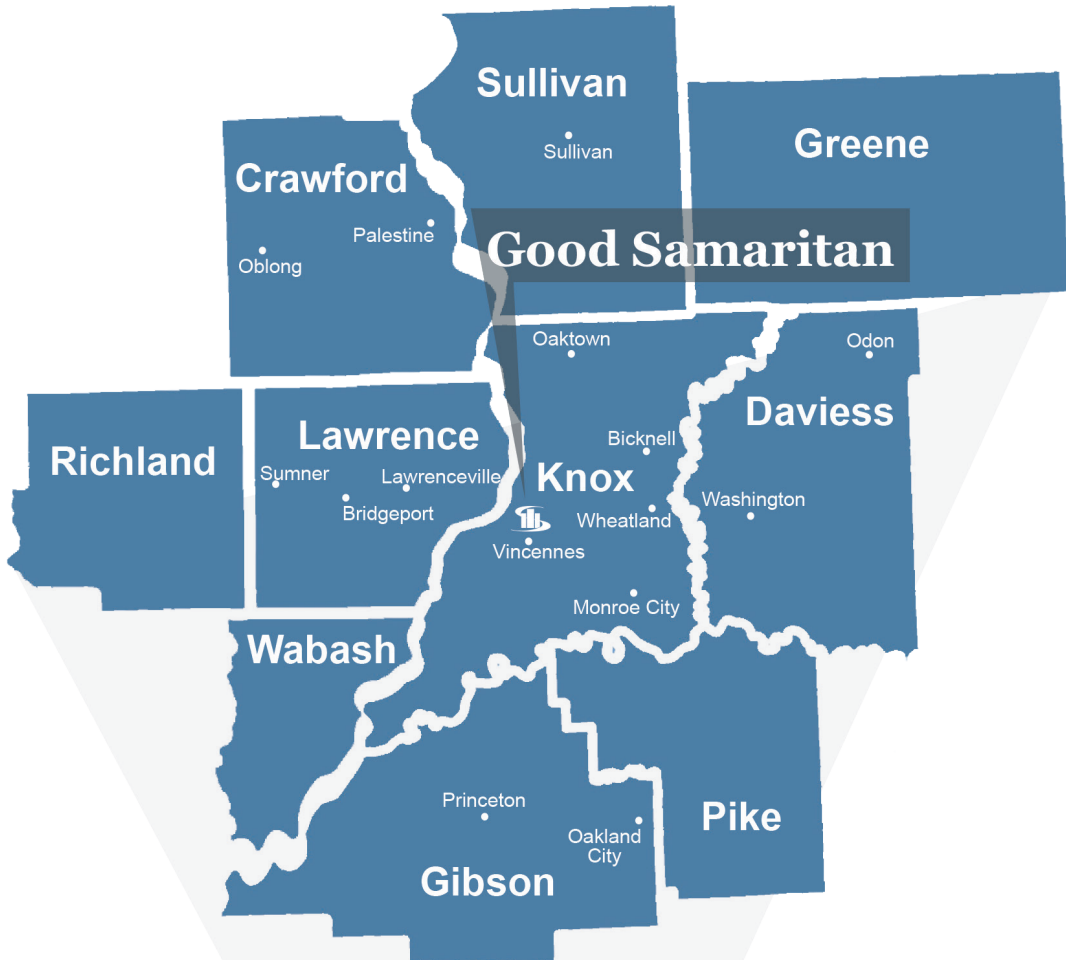
Sincerely,



Rob McLin  
*President & CEO*



*Mission: Provide excellent health care by promoting wellness and healing through trusting relationships.  
Vision: To be the regional center of excellence in health and wellness.*



Good Samaritan serves 253,237 residents throughout 10 counties in southwestern Indiana and southeastern Illinois.

# Senior Leadership



**Rob McLin**  
President & CEO



**Thomas Cook**  
Chief Financial Officer



**Karen Haak**  
Chief Nursing Officer



**Charles Hedde, MD**  
Chief Medical Officer



**Matt Schuckman**  
Vice President of Operations



**Adam Thacker**  
Chief Operating Officer of  
Physician Network



**Dean Wagoner**  
Vice President of  
Human Resources



**Andrea Cole**  
Executive Director of  
Behavioral Health

# Board of Governors



**Jim Zeigler**  
Chairman



**Ralph Jacqmain, MD**  
Vice Chairman



**Mary Cay Martin**  
Secretary



**Susan Brocksmith**



**Tim Ellerman**



**Trent Hinkle**



**Kellie Streeter**

# Community Impact

## Spring Screenings



Women have a habit of neglecting their own health. This is why Good Samaritan hosts the "Spring Screenings" event every year. In June of 2016, the 11th annual women's health event encouraged 293 women attending to make their own health a priority. Numerous free-

of-charge health screenings were provided as well as information about health, nutrition, exercise and stress relief.

## Men's Health Tune Up



Men often fail to pay attention to their health. This is why the annual "Men's Health Tune Up" is just for them. The 2016 event, attended by 549 men, offered a variety of free health screenings and information. Clinicians were also on

hand to educate men about their health and what steps they can take to live a healthier lifestyle.

## Hands-Only CPR



Proper training for performing CPR is essential. In 2016, Good Samaritan's Clinical Informatics and Education Department provided an estimated 100 free hands-only CPR sessions. Hands-Only CPR is without mouth-to-mouth breaths and can be used on

teens and adults who suddenly collapse in an "out-of-hospital" setting (such as at home, at work or in a park).

## Germ Busters



Hand washing is important for preventing the spread of countless illnesses, including the cold and flu viruses, especially in children. The Germbusters program teaches students the correct way to thoroughly wash their hands and the health benefits

of doing so. Community Health Services at Good Samaritan brought the Germbusters program to 123 first grade students and preschool / daycare children in 2016.

## Fit Kids



Good Samaritan is fighting obesity in children with its Fit Kids program. The program targets third, fifth, seventh and ninth graders. Registered nurses spend three, 30 to 45 minute sessions with students in Vincennes Community, Vincennes Catholic, South

Knox and North Knox school corporations promoting healthy food habits and healthy activity. Throughout 2016, there were 2,976 children who participated in Fit Kids.

## Screening Mammograms



One in eight women in the United States will develop invasive breast cancer during their lifetime. Early detection is key to finding and treating breast cancer. Screening mammograms find cancers before they start to cause symptoms and ultimately save

more lives. In 2016, Good Samaritan's Breast Care Center performed 5,396 screening mammograms.

## Primary Care Clinic



Good Samaritan's founding principle is that every person should have access to basic medical care, regardless of their ability to pay. The Primary Care Clinic offers high-quality patient care to individuals who do not have health insurance and those who have Medicaid. The fee is based upon a sliding scale and determined

by income. In 2016, there were 5,112 patient visits to the Primary Care Clinic.

## Lung Cancer Screenings



Tobacco use is a leading cause of lung cancer in both men and women. Good Samaritan now has the opportunity to find evidence of lung cancer sooner by offering Low Dose CT (LDCT) lung screenings that have been shown to save numerous lives in high risk populations. In 2016, no exams resulted in cancer diagnosis in

screening patients. However, of the 70 patients screened in 2016, three are being monitored pre-annually, diagnostically for positive results of which one is considered suspicious and being monitored appropriately.

## Convenient Care Clinic



At the Convenient Care Clinic, patients have access to medical care and diagnostic testing when their health care provider is unavailable. The clinic is dedicated to treating minor injuries and illnesses that need priority attention, instead of visiting the Emergency Department. In 2016, 11,247 individuals came to the Convenient Care Clinic.

# 23,600

## Free Community Health Screenings Performed in 2016

**62%** of the **5,484** free blood pressure screens were abnormal

**42%** of the **1,895** free total cholesterol screens were abnormal

**32%** of the **1,328** free blood glucose screens were abnormal

**28%** of the **637** free HGB/A1C (hemoglobin test for diabetes patients) screenings were abnormal

**16%** of the **1,610** free Glomerular Filtration Rate (kidney function) screenings were abnormal

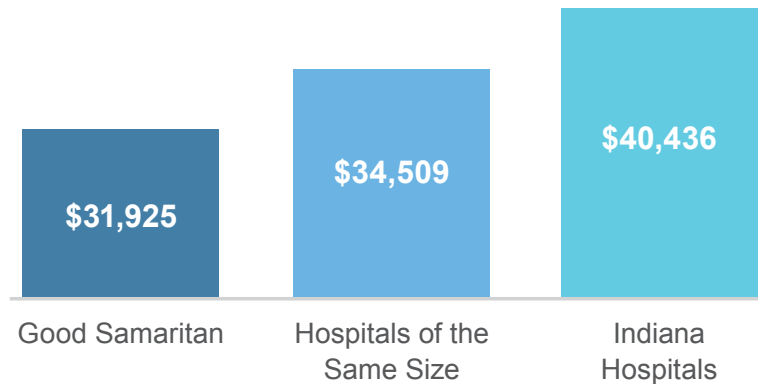
**18%** of the **78** free PAD (peripheral arterial disease) screenings were abnormal

**5%** of the **3,886** pulse oximetry screenings were abnormal

# Annual Report

## Gross Charge per Adjusted Discharge

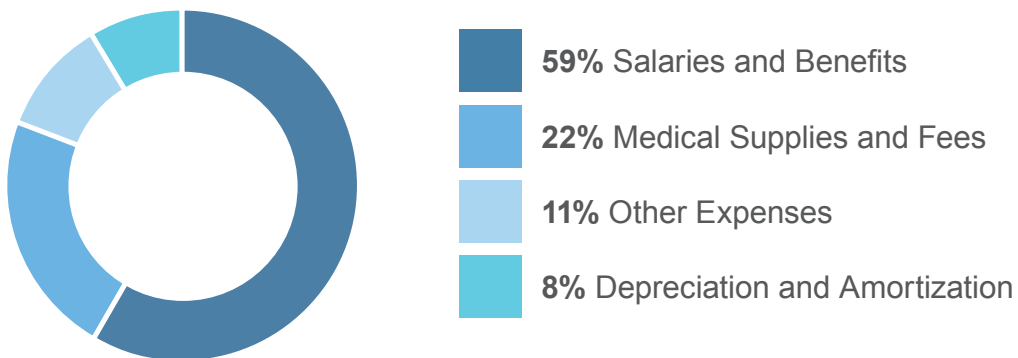
Gross Charge per Adjusted Discharge represents the total charges generated by the number of patient discharges that are adjusted to reflect both the impact of inpatient and outpatient volumes.



Source: IHA Databank Report

## Operating Expenses

Operating expenses of Good Samaritan allocated by category expensed.

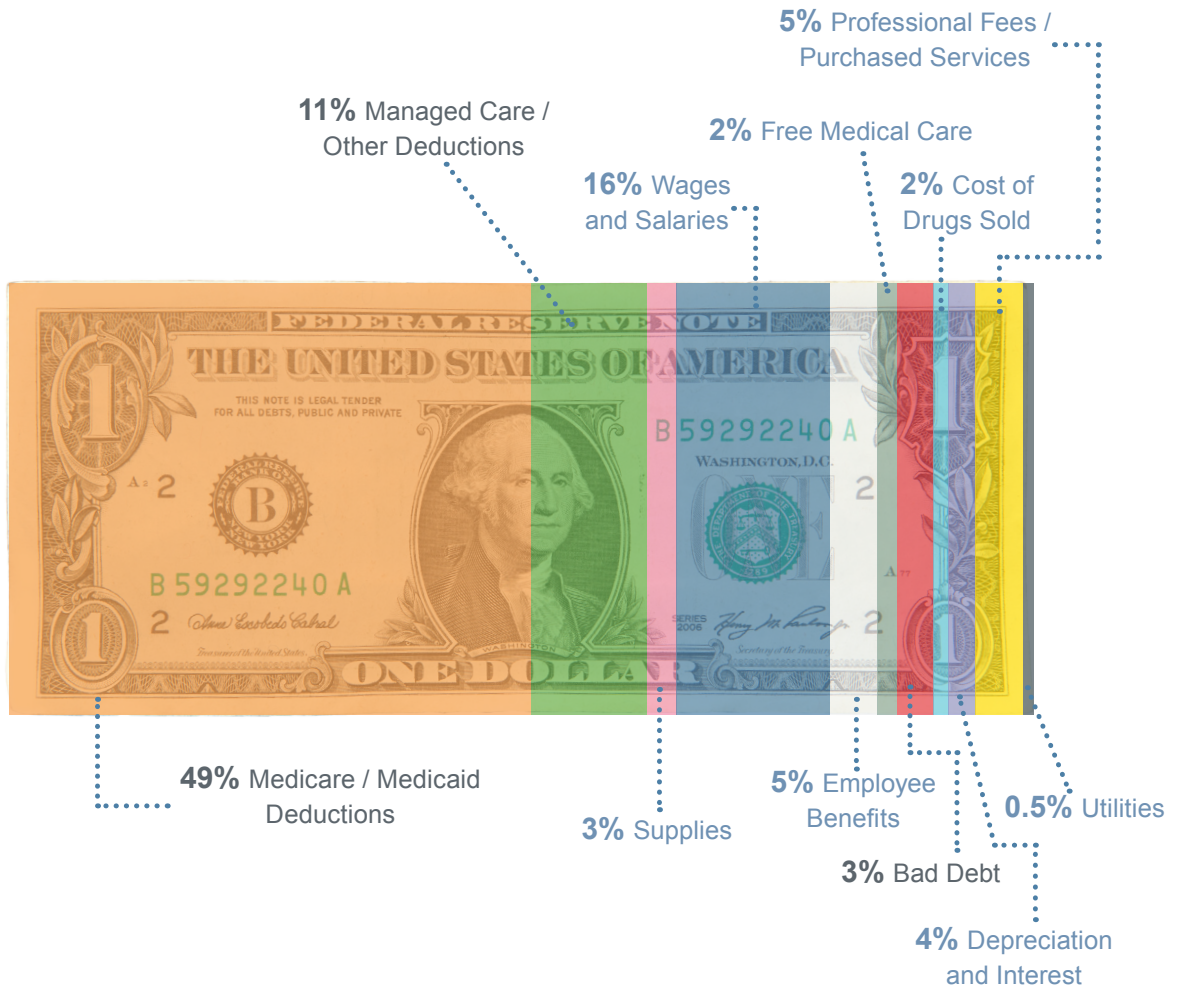


Total Operating Expenses: \$232,800,351



## Expenditures / Contractual Write-Off per Dollar Charged

Expenditures per Dollar Charged is the percent of money used for each dollar spent by Good Samaritan.



<b>KEY</b>	<b>Expenditures</b>
	<b>Contractual Write-Off / Deductions</b>

# Hospital Characteristics

## Characteristics of Our Community

Good Samaritan serves 253,237 people:

- Southwestern Indiana: Knox, Daviess, Pike, Gibson, Sullivan and Greene counties
- Southeastern Illinois: Lawrence, Richland, Crawford and Wabash counties

## Our Impact on Health

- Emergency Room Patient Visits: 40,992
- Inpatient Admissions: 6,875
- Outpatient Visits: 540,140
- Laboratory Tests/Procedures: 1,196,665
- Physical Medicine Treatments: 89,939
- Babies Delivered: 494
- Rehabilitation Admissions: 645

## Our Impact on the Economy

- Employees: 1,933
- Annual Payroll: \$104,731,847
- Cost Per Day to Operate: \$637,809
- Local Goods Purchased: \$13,033,740  
(This number includes goods & services within our 10-county service area, excluding bank services)
- Scholarships Awarded: \$38,100
- Donations to Local Organizations: \$56,374
- United Way Employee Donations: \$85,114

## Our Physician Specialty Services

- Anesthesiology
- Cardiology
- Dermatology
- Diabetology
- Diagnostic Radiology
- Emergency Medicine
- Family Practice
- Gastroenterology
- General Surgery
- Hematology
- Hospitalist
- Infections Disease
- Internal Medicine
- Nephrology
- Neurology
- Obstetrics & Gynecology
- Oncology
- Ophthalmology
- Oral & Maxillofacial Surgery
- Orthopedic Surgery
- Pathology
- Pediatrics
- Podiatry
- Psychiatry
- Pulmonology
- Radiation Oncology
- Sleep Medicine
- Urology
- Vascular & Thoracic Surgery



# Facts and Figures - 2016

# \$3,784,710

was spent on charity care

# 500

walkers participated in the Samaritan Center's Suicide Awareness Walk

Good Samaritan's Dayson Heart Center performed

# 35,927

tests and procedures

# 1,855

neurodiagnostic exams performed



Respiratory tests and procedures completed

# 127,439

Good Samaritan leaders volunteered **413** hours with the Serve365 program. This gives a total value of **\$24,941** and an average of **9.39** hours per leader reported. From October to December, Nursing Services volunteered **56** hours for food pantry distribution with Generations.

Number of patient vehicles parked by our valet services

# 24,810

Employees graciously donated gifts to **170** area children through the hospital's Giving Tree.

# 82

employed physicians on staff

Average length of stay is

# 4.8

days

