Good Samaritan was presented with the Governor’s Century Business Award by Indiana Governor Eric J. Holcomb on Thursday, March 21. The ceremony at the Indiana Statehouse recognized 65 Indiana companies for their longevity and service to its employees, community and the state. Good Samaritan was founded 111 years ago as the state’s first county-owned hospital. This is the first year, in the award’s 28-year history, that non-profit organizations like Good Samaritan were eligible to be recognized.

Chief Nursing Officer, Karen Haak, accepted the award on the hospital’s behalf.

We have some fun and ‘green’ activities scheduled for this year's Green Week running from April 22 - 26! On Monday, April 22, the Recycled Art Competition will begin. All artwork needs to be turned in to Engineering by Friday, April 19. The artwork, which must be able to fit in the display case (6” deep x 15” wide x 18” high) and made out of recycled materials, will be on display by the cafeteria throughout Green Week. Encourage your team to have some fun with the project! Ballot boxes will be set out so everyone can vote on the art they believe is the best.

On Tuesday, April 23, hospital employees can volunteer their time for the Neighborhood Clean-Up between 11 a.m. and 1 p.m. Employees who would like to volunteer will need to sign up by April 18 by contacting Don Page in Engineering at ext. 3805 or by email at dpage@gshvin.org. Volunteers will meet outside the Energy Center and will make their way to the clean-up destination, which will be given to volunteers when they meet. Rain date for clean up will be Friday, April 26.

Wednesday, April 24, employees are encouraged to bring in items to be recycled from 6 to 9 a.m. and again from 3 to 5:30 p.m. to the parking lot by the Energy Center on the 8th Street side. Some examples of acceptable items that can be brought in are: cell phones, laptops, computers, printers, toner cartridges, VCR's, radios, power cables, and other electronic items. Click HERE to see a list of allowed recycled items or contact Don Page in Engineering at ext. 3805.

The ‘Green Week Trivia Wheel’ will be set up in Dining Room D on Thursday, April 25, from 7 to 9 a.m. and then again from 11 a.m. to 1 p.m. Everyone is welcome to stop by, answer a “green” question and spin the wheel to win prizes.

We will end Green Week on Friday, April 26, when the winner of the Recycled Art Competition will be announced. The winning department will have a $200 donation made from the Green Committee to a local charity of their choice.

To encourage “green” initiatives, employees, physicians and volunteers who drive electric vehicles will have reserved parking throughout Green Week. Parking spots will be saved in the Fort Knox II parking lot in the first row outside the entrance by Engineering.

The Green Committee is once again sponsoring a shoe drive for Soles-4-Souls, a non-profit institution that is dedicated to fighting the impact of poverty in the U.S. and overseas. Any type of shoes can be donated, no matter the condition. Those that cannot be re-used will be recycled for other purposes. Donation bins are located by the entrances of the Health Pavilion, Cancer Pavilion, Sixth Street, CBO, Samaritan Center and at MCV by Suite A until the end of April. Let’s all do our part and be GREEN!

Be sure to keep an eye out for the Green Committee Newsletter for up-to-date initiatives by the committee and how you can help to reduce Good Samaritan's carbon footprint.
April’s Shining Star is Beth Pinkston

Beth Pinkston, Environmental Services Assistant, was nominated by a patient’s family. While the patient was in hospice care, Beth went above and beyond by showing exceptional compassion. Not only was Beth helpful in the patient’s room, but also in the family lounge. She restocked some supplies for the family and made sure they were taken care of and comfortable. It made the experience more pleasant during a difficult time.

The March DAISY Award Winner is Malinda Madden

A patient was admitted to 4GM and because of debility reasons, needed a shower bar installed at his home. The patient used to have one, but during a recent robbery, the bar was taken and he could not afford to purchase another one. Malinda mentioned that she had an unused, new grab bar at her home. Malinda made sure that her patient had what he needed when he was sent home to ensure his safety.

The March Cultivating Care Winner is Cassidy Hendershot

Cassidy Hendershot, PCT on 4GM, was nominated for the Cultivating Care Award by her patient’s family for the care of their father. Her patient traveled from the inpatient unit, to rehab, and back to 4GM within five weeks. Cassidy took care of the patient several times during his stay and the family mentioned that they could not have asked for better care. She was always prompt to answer her patient’s call and took care of all of his needs. Cassidy is a caring individual who makes a wonderful aide. The family knew that when she was working, they didn’t have to worry about their father being taken care of.

The World War II memorial plaque, previously located in the entrance of the Memorial Building, was donated to the Honorable Judge Jim Osborne and the Indiana Military Museum on Tuesday, April 2. The plaque will be available for all visitors to see along with other memorabilia featured in the museum.
April is National Interprofessional Health Care Month

It may seem as though all hospitals embrace the idea of interprofessional practice. However, in the Performance Excellence Department we believe this is a quality that Good Samaritan exemplifies and lives out every day far better than most hospitals. In celebration of National Interprofessional Health Care Month, we would like to highlight a group of professionals who work collaboratively with each patient encounter to ensure the best possible health outcomes and how that approach is benefiting our patients. Perioperative Services, alongside the physicians, 4GM staff, and Central Service have been and will continue every effort to chase after zero surgical site infections post-operatively. The interprofessional team works with a database called NSQIP (National Surgical Quality Improvement Program) which allows benchmarking and trending of data. In 2018, we were proud to announce that preliminarily zero colon surgical site infections (deep and organ space) were entered into the NSQIP database. Great job to all of the disciplines involved in achieving this exceptional outcome.

In keeping with the celebration, the Hospital-wide Performance Improvement Committee would like to recognize departments who excelled or showed marked improvement in quality indicators during 2018. The table below lists units throughout the hospital as well as the specific performance improvement indicator measured in 2018. To earn this recognition, the PI Committee selected units who reached and maintained goals set in 2018 or who had marked improvement from January 2018 to December 2018. If you see someone from one of these units please congratulate them for making quality care a priority at Good Samaritan.

### High Performers

<table>
<thead>
<tr>
<th>Department</th>
<th>Indicator</th>
<th>Outcome</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central Service</td>
<td>Scopes Passing the ATP Criteria Range (0-100)</td>
<td>Started the year at 83% and maintained 100% for 11 months of the year.</td>
</tr>
<tr>
<td>Collaborative Interprofessional Education</td>
<td>Simulation Hours</td>
<td>Exceeded the goal ≥ 500 hours annually, ended the year with 606 hours.</td>
</tr>
<tr>
<td>OP Oncology</td>
<td>Hand Hygiene</td>
<td>Started the year with 65% compliance. Reached 100% by March and maintained perfect compliance for 10 months.</td>
</tr>
<tr>
<td>LaSalle Behavioral Health</td>
<td>Tobacco Education at Discharge</td>
<td>Exceeded the goal of ≥ 90% with a year end average of 95%. Indicator was 73% at the beginning of the year and maintained 100% for 7 continuous months.</td>
</tr>
<tr>
<td>Trauma Services</td>
<td>Underactivation - Patients Undertriaged Based on Injury Severity Score</td>
<td>Exceeded the goal of ≤ 5% with a year end average of 2%. This indicator started the year with 6% compliance.</td>
</tr>
</tbody>
</table>

### Marked Improvement Recognition

<table>
<thead>
<tr>
<th>Department</th>
<th>Indicator</th>
<th>Outcome</th>
</tr>
</thead>
<tbody>
<tr>
<td>Breast Center</td>
<td>Results Shared with Secondary Non-Epic Physicians</td>
<td>Started the year in the mid 40% compliance. Exceeded the goal of 85% with a year end average of 88%.</td>
</tr>
<tr>
<td>Infection Prevention</td>
<td>CAUTI</td>
<td>Indicator started the year not meeting goal and consistently met the goal of ZERO for 8 months.</td>
</tr>
<tr>
<td>Infection Prevention</td>
<td>CDI</td>
<td>Total year end CDI’s were 14 as compared to 23 in 2017.</td>
</tr>
<tr>
<td>Infection Prevention</td>
<td>MRSA</td>
<td>Goal was not met, with total year end being 1 as compared to 4 in 2017.</td>
</tr>
<tr>
<td>ER</td>
<td>Hand Hygiene</td>
<td>Started the year with a 43.3% compliance. Ended the year with 83.9% compliance.</td>
</tr>
<tr>
<td>3GM</td>
<td>Hand Hygiene</td>
<td>Started the year with 57.5% compliance. Ended the year at 100% for the first time. Year end average was 79%.</td>
</tr>
<tr>
<td>4GM</td>
<td>Hand Hygiene</td>
<td>Started the year with 56.6% compliance. Ended the year at 94.1%.</td>
</tr>
<tr>
<td>OB</td>
<td>Hand Hygiene</td>
<td>Started the year with 75% compliance. Ended the year with 93.9% compliance.</td>
</tr>
<tr>
<td>Patient Safety / Risk</td>
<td>Patient Grievance 7-Day Follow-up Letter Compliance</td>
<td>Even though the year-end average of 84% didn’t meet the ≥ 90% goal, this indicator started the year with 75% and increased to 100% for 6 months of the year.</td>
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</table>
Employee Assistance Program (EAP)

Good Samaritan recognizes that an employee’s personal difficulties not only affect the individual’s well-being, but often are reflected in job performance, overall productivity and job satisfaction. The Employee Assistance Program is designed to provide employees the opportunity to address personal difficulties.

You are eligible for this service after three months of continuous regular employment, provided you work 32 hours or more per pay period (.4 FTE or greater).

The Employee Assistance Program provides confidential professional counseling for employees and their immediate family members for the following:

- **Emotional Problems:** Drug or alcohol abuse; marital problems; child / family problems
- **Behavioral Problems:** Relationship problems; depression; anxiety and stress
- **Work Problems:** Financial / legal problems

The Employee Assistance Program assures you complete confidentiality. No records will be kept other than the official Employee Assistance Program file, and discussions between member and counselor will remain absolutely confidential.

Services provided by The Employee Assistance Program are pre-paid by Good Samaritan, so the services, up to six counseling sessions/per issue or family member, are FREE to employees.

To schedule an appointment, call 812-885-2718.
121 Buntin Street (entrance is on Broadway), Suite 1, Vincennes, IN 47591

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**Join Us for an Easter Egg Hunt!**

Thursday, April 18
KCARC 1972
4 to 8 p.m.

The Employee Engagement Team invites all employees and their families to our Easter Eggstravaganza for a fun Easter egg hunt. The Easter Bunny will make a special appearance and be available at our selfie station for photos from 5 to 7 p.m. The egg hunt will begin at 6 p.m. for children ages 0 to 3. Four to 6 year olds will hunt eggs at 6:30 p.m. and children ages 7 to 10 will start at 7 p.m.

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**Submit Your Team for the Hospital Wide Softball Tournament!**

The tournament will be on Friday, May 17 beginning at 5:30 p.m. at the Vincennes Girls Softball Fields. Each team member must sign a safety waiver to play. Each team needs to have a ‘captain’ that is in charge of gathering and distributing information for all team members. The captains will be responsible for attending a tournament meeting and picking up their teams’ information packet. Everyone on the team will be required to play.

This year, **ONLY** hospital employees will be allowed to play. Those who have their full teams will need to contact Mallory in Marketing by April 26 at 885-3726 or email mnhughes@gshvin.org. There are still spots available for your team, so sign up today! If you are not playing on a team, you are still welcome to bring your friends and family out to watch and support your fellow employees as they play for the coveted tournament trophy and bragging rights.