

Visitation Guidelines

Effective April 3, 2023

Based on CDC recommendations, Good Samaritan will implement optional masking when Knox County COVID-19 Community Level Status is Green.

PATIENT CATEGORIES	NUMBER OF VISITORS	LENGTH OF VISITATION	COMMENTS OR EXCEPTIONS
Emergency Room (Non-COVID Patients)	Two Visitors 16 Years or Older	ER Visit	Upon admission two visitors may stay for a 30 minute settling in period if outside of visitation hours.
Emergency Room (COVID+ or PUI Patients)	One Visitor 16 Years or Older	ER Visit	Must stay in room and wear a mask. (Faceshield cannot replace mask). The same visitor may stay for 30 minute settling in period if outside visitation hours.
Inpatient Visitation (Includes inpatients that are having LTC surveillance swabs performed.)	Two Visitors 16 Years or Older	Visiting Hours 8 a.m. to 8 p.m.	Two visitors at a time (in the building). No lingering in the halls or waiting area.
Inpatient Rehabilitation	Two Visitors 16 Years or Older	Visiting Hours 8 a.m. to 8 p.m.	Discharge support planning and education per current unit policy.
Patient with disabilities that may include, but not be limited to; altered mental status, physical, intellectual or cognitive disability, communication barriers or behavioral concerns, who need assistance due to the specifics of their disability, may have one designated support person with them to support their disability-related needs during their stay.	Two Visitors 16 Years or Older (One visitor will be allowed to stay at all times.) Non-COVID	Unlimited (24/7)	If COVID+ patient, only one designated visitor is allowed. Visitor must wear PPE at all times during visit. Each request must be evaluated and approved by department manager / nursing supervisor.
Perioperative Services	One Visitor 16 Years or Older	Before and After Procedure	One visitor will be allowed to remain with the patient, but must stay in patient room or designated area until the patient is discharged.
Outpatient Services (Laboratory, Cardiology, Radiology, Respiratory Therapy, etc.)	Two Visitors 16 Years or Older	During Appointment	Must remain with patient or in designated waiting area.
PUI or COVID+ and still IN ISOLATION (Unless end of life)	No Visitors	N/A	Will adjust visitation when Infection Prevention has approved patient to be OUT OF ISOLATION.
ICU Window Visit Suspected or Confirmed Positive COVID-19	Two DESIGNATED Visitors	Chaplain Will Schedule Monday - Saturday	Escorted to and from room. May not roam hospital during visitation.
3GM Medical / Surgical Window Visit Suspected or Confirmed Positive COVID-19	Two DESIGNATED Visitors	Scheduled Per 3GM	Visitor will be provided directions via phone. They will be badged into unit and shown to patient room.
End of Life	Not Restricted	Unlimited (24/7) MUST WEAR APPROPRIATE PPE as required	Chaplain / Nursing discretion on the unit. Limit family in halls and entering / exiting building multiple times.
Sudden Critical Event	Limit Two People at a Time - Immediate Family and Significant Others. Additional visitors wait in designated area which may include in personal vehicle.	Unlimited (24/7)	Notify house supervisor for approval / appropriateness of visit for visitors under 16 years of age.
Pediatric Patient < 18 Years	Two Visitors 16 Years or Older	Unlimited (24/7)	Encourage parent or guardian visitation only.
Patient in Labor or Postpartum (COVID + or COVID -)	Two visitors at a time (max four designated visitors) +sibling visits	Adult designated visitors (24/7) Sibling visitation 4 to 6 p.m. accompanied by only the designated adult visitors.	Two designated visitors at a time. Max four designated visitors + siblings.
Inpatient Behavioral Health	Two DESIGNATED Visitors 18 Years or Older	Visiting Hours 6 to 8 p.m.	Visitation outside of visiting hours allowed for discharge planning and education.
Outpatient Infusion (Cancer Center)	One Visitor	Arrival to Discharge	Must remain with patient or in waiting room and wear mask.
CDU (Non-COVID)	One Visitor	During Appointment	Must remain with patient or in designated waiting area.
CDU (COVID-19+)	No Visitors	N/A	N/A
Expected or Unexpected Transfer to Another Medical Facility Outside of Visitation Hours	Two Visitors	Within the 60 Minutes Prior to Departure if Outside of Visiting Hours	As arranged by nursing unit or nursing supervisor.
Medical / Physician Practices	Two Visitors 16 Years or Older	During Appointment	Must remain with patient or in designated waiting area.