



Good Samaritan Highlights

Mission: Provide excellent health care by promoting wellness, education and healing through trusting relationships.

Vision: To be the regional center of excellence in health care to support the communities we serve.

GOOD SAMARITAN'S GOT TALENT



This past June, a few Good Samaritan employees participated in a recording and video for a new arrangement from Alan Pancake of "Swing Low Sweet Chariot."

The choir was made up of voices from Knox, Daviess, Martin and Gibson counties. Our very own Lesa Davis, Perioperative Services Charge Nurse, led the vocals.

Check out the video by clicking the Facebook link [HERE](#), or searching Alan Pancake and Friends Music on Facebook.

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Good Samaritan Now Offering New, More Comfortable Mammogram

Good Samaritan Breast Care Center is now offering the SmartCurve™ breast stabilization system, which is clinically proven to deliver a more comfortable mammogram without compromising image quality, workflow or dose. This latest innovation is part of the Breast Care Center's ongoing commitment to superior breast cancer detection and has the potential to increase screening volume and compliance for the countless women who have reported avoiding regular mammograms due in large part to the fear of discomfort associated with breast compression.

The SmartCurve system detects more invasive cancers, reduce false positives, and is FDA approved as superior to conventional 2D mammography for all women, including those with dense breasts.

"With this new technology, we are not only able to provide a more comfortable mammogram, but can do so while maintaining clinical accuracy, which is key," said Crystal Beadles, Mammography Manager at Good Samaritan. "Mammograms play such a critical role in the early detection of breast cancer and we're hopeful that with the addition of the SmartCurve system, we'll be able to lessen the pain and anxiety associated with mammograms and, as a result, increase screening compliance."

The SmartCurve system features a proprietary curved surface that mirrors the shape of a woman's breast to reduce pinching and allow better distribution of force over the entire breast. In a recent clinical study comparing the SmartCurve breast stabilization system to



traditional flat paddle compression, the SmartCurve system improved comfort in 93 percent of women who reported moderate to severe discomfort with standard compression. In addition, 95 percent of those surveyed would recommend facilities that use the system.

"We're excited to provide this first-of-its-kind technology to our patients and remain committed to offering the women of our community the best breast care possible," added Rachel Spalding, Chief Nursing Officer.

The SmartCurve system was purchased for the Breast Care Center by the Good Samaritan Volunteer Auxillary.

Financial assistance is available for those who qualify, through grants, state funded programs and the Medically Indigent Program through Good Samaritan. For more information about the Breast Care Center and their services, call 812-885-3627 or visit www.gshvin.org.

The August Shining Star is Jenny Reno

A new employee came into the Human Resources office one morning after her night shift upset because her car would not start and she didn't know what to do. The employee lived in Olney, IL, is new to the area and has no family near by. Jenny tried to find a ride for the employee, but with no luck, she decided to give her a ride home herself. What a great way to show a new employee that we think of them as family!



Pictured left to right: Reneé McQuain, Employee Benefits Coordinator; Susan Yochum, Employee Wellness Coordinator; Sherri Ricketts, Employee Benefits Coordinator; Jenny Reno, Human Resources Specialist; Tara Ellermann, Director of Human Resources; Laura Hazelman, Human Resource Specialist; Ashley Hahn, Employment Manager; and Rob McLin, President and CEO. Click [HERE](#) to see the presentation of Jenny's award.

The July DAISY Award Winner is Jenny Weger

Jennifer Weger, 3GM Nurse Manager, is the July DAISY Award Winner. She was nominated by a patient's daughter for her compassionate care. The patient was being cared for on 3GM when the new rules were mandated restricting visitors in the hospital. Jenny came into the room to let the daughter know of the situation and was nice, caring and compassionate as she explained everything. The patient's daughter was heartbroken, but understood and asked for a few more minutes with her mother. When Jenny came back into the room, she informed the daughter that she would be allowed to stay. Another nurse informed the daughter that Jenny made a few calls and got approval for her to stay with her mother until they took her home for a short time until her passing. The daughter mentioned that, "When I stayed in the hospital my mother kept telling me she loved me. I would have missed those last 'I love you's' if Jenny would have not fought for me to stay. She is very compassionate and you can tell she truly cares for her patients."



Jenny, sixth from right, was congratulated for receiving the July DAISY Award by her fellow 3GM co-workers; Rob McLin, President and CEO; Angie Shick, Director of Medical Nursing; and Rachel Spalding, Chief Nursing Officer. To see the presentation of Jenny's award, click [HERE](#).

BIOMETRIC TESTING IS COMING SOON!

Just like all of 2020, Biometrics will look a little different this year. We are offering fall biometric testing to ALL employees, (and spouses on who are on our medical plan).

Participation in biometrics offers employees with Good Samaritan health insurance \$50 per pay lower premiums. If you are on the medical plan and chose NOT to participate, your insurance premiums will increase by \$50/pay.

THIS YEAR'S TESTING DATES WILL BE: SEPTEMBER 14 TO OCTOBER 16

Specific dates, times and locations will be available soon! This year, all on-site testing will be done in Conference Room J, just inside the 6th Street entrance, (the old Gift Shop location). The online appointment scheduler will be open August 15 for you to schedule the date and time that works best for you.

Be sure to make your appointment time **EARLY** if you need a specific day or time. You can schedule your own appointment on the online appointment scheduler beginning **August 15**. There will be a direct link on the Good Samaritan intranet homepage and on the Wellness page.

Don't wait until the last day! There will be no make-up dates!

Biometric testing includes blood pressure and a lab draw for a full cholesterol panel, A1c and a PSA for men 40 and over. *In order to maintain social distancing, there will NOT be a height and weight station this year!*

PLEASE REMEMBER TO WEAR A MASK!

Questions? Call Employee Wellness at 3316 or email slyochum@gshvin.org.

For Your Benefit - Additional Health Plan Coming Soon!

Good Samaritan will be offering an additional health insurance plan for 2021. The new plan will be a High Deductible Health Plan (HDHP) with a Health Savings Account (HSA).

What is a HDHP?

A high deductible health plan (HDHP) is a health plan that typically has a higher deductible than other health plans. The individual is responsible for paying all medical expenses until their deductible is met. Yearly exams and preventative care are covered 100% through an HDHP, so the individual generally pays for treatment, prescriptions, etc. outside of annual prevention.

What is a HSA?

Simply put, a health savings account (HSA) is a tax-exempt account established for paying or reimbursing qualified medical expenses for an individual, spouse or family. To be eligible to open an HSA, you must first choose a HSA-qualified high deductible health plan (HDHP).

HSA funds roll over from year-to-year, and you may use or keep your funds depending on your financial needs.

In short, an HSA is like a 401(k) or IRA for your medical expenses, but withdrawals for qualified expenses are tax-free.

Who is eligible for an HSA?

Federal regulations require you to meet these eligibility requirements to open and contribute to an HSA.

You must be:

Covered under a qualified high-deductible health plan (HDHP) on the first day of the month.

You must not be:

- Covered by any other health plan, including your spouse's health insurance.
- Covered by your own or spouse's medical flexible spending account (FSA).
- Enrolled in any part of Medicare or Tricare.
- Receiving Veteran's health benefits now or in the past 90 days for a non-service connected disability claimed as a dependent on another person's tax return.

Not to worry, if you would prefer to stay enrolled in the traditional PPO plan that we currently offer, you can absolutely continue this coverage. More information regarding the HDHP and HSA plan will follow.

If you have any questions about your benefits, contact the Employee Benefit Coordinators, René (x3315) or Sherri (x3375).

August Site Visit:

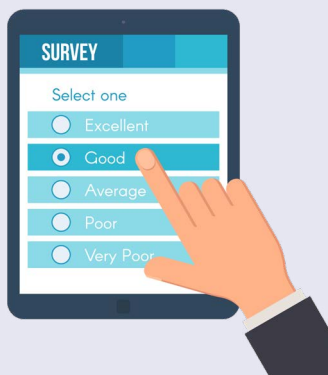
- Empower Retirement (Virtual Visit) - August 15 and 19

2020 EMPLOYEE ENGAGEMENT SURVEY COMING SOON!

We want to hear from you!

August 10 - 31

Look for a link on the Good Samaritan Intranet page.



Submissions for Highlights are due by the 15th of each month prior to the publication month. To submit information for Highlights, email Mallory at mnhughes@gshvin.org.

Click the links below to see the August New Hires, Promotions and Anniversaries.

[Employee Anniversaries](#)

[Physician Anniversaries](#)

[New Hires](#)

[Promotions](#)

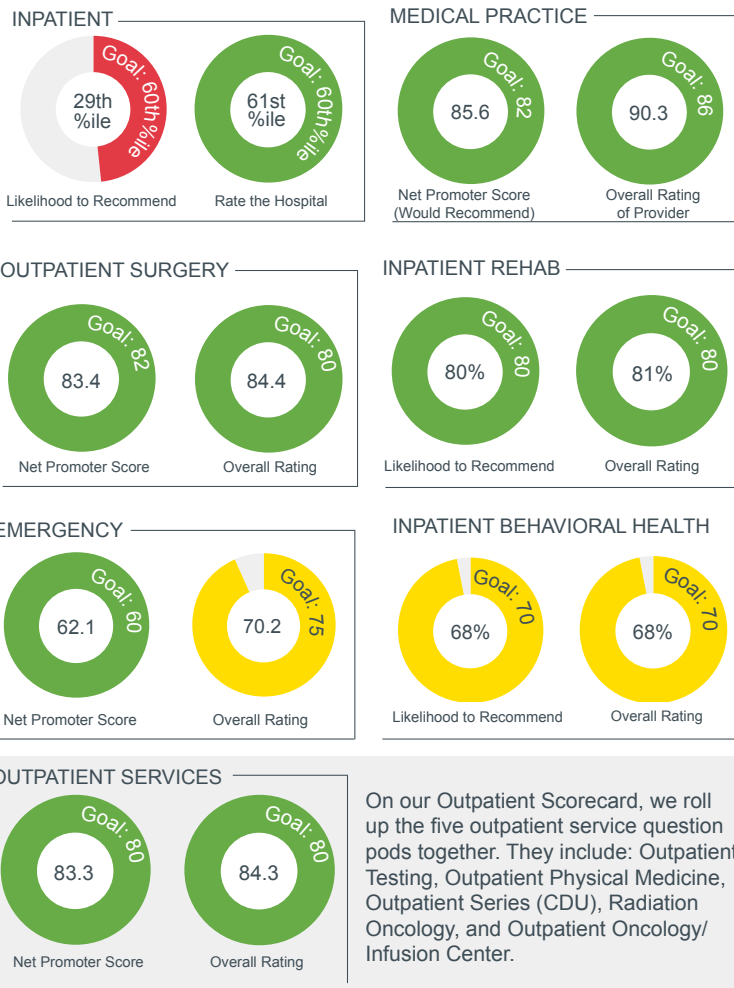
PATIENT EXPERIENCE SCORES

Second Quarter 2020

Congratulations to those areas who met or exceeded their patient experience goals in the second quarter!

Hospital Inpatient CAHPS scores are reported as a percentile rank. For example, a score of 70% means we are scoring the same as or better than 70% of organizations we are being compared against. Other surveyed area scores are reported on this scorecard as Net Promoter Score (NPS) and Overall Rating. The Net Promoter Score (NPS) is taken from the "likelihood to recommend" question. Based on their response, each consumer is categorized into one of three groups - Promoters (loyal and enthusiastic consumers), Passives (satisfied consumers) and Detractors (unhappy consumers). The NPS score is taken from subtracting the percentage of detractors from the percentage of promoters. The score for "Overall Rating" for the Real-Time survey areas represents the percentage of patients who gave us a positive response.

SCALE



Congratulations are in order for the Medical Laboratory Science Program 2020 class! These university students started the program in early August 2019; have attended courses taught by the laboratory staff including Hematology, Immunology, Microbiology, Chemistry, Blood Bank and Microscopy; and have worked alongside the lab clinical instructors. Their credit hours from Good Samaritan will transfer back to their home university and allow them to earn a B.S. degree in Medical Laboratory Science. One student pictured is graduating as part of the February 2021 class. Good Samaritan MLS program is the only laboratory science program in the tristate area that can accommodate more than one start date. The four graduating at the end of July have already secured jobs in hospitals in Indiana and Illinois, with one staying on with Good Samaritan.



From Left to Right: Laura Cochran, ISU; Amber Lynn Bauer, UE; Alyssa Bridge, BSU; Morgan Stucker, EIU; and Keegan Avery, EIU

GOOD SAMARITAN'S EMPLOYEE ENGAGEMENT TEAM PRESENTS

FOOD TRUCK

WEDNESDAYS

FIRST WEDNESDAY OF EVERY MONTH
11 A.M. to 2 P.M. & 5 to 8 P.M.

The food trucks will be located in the Grouseland parking lot, either along the canopy or near 6th Street, depending on the number of trucks each day. The number and variety of trucks may also vary each week.