

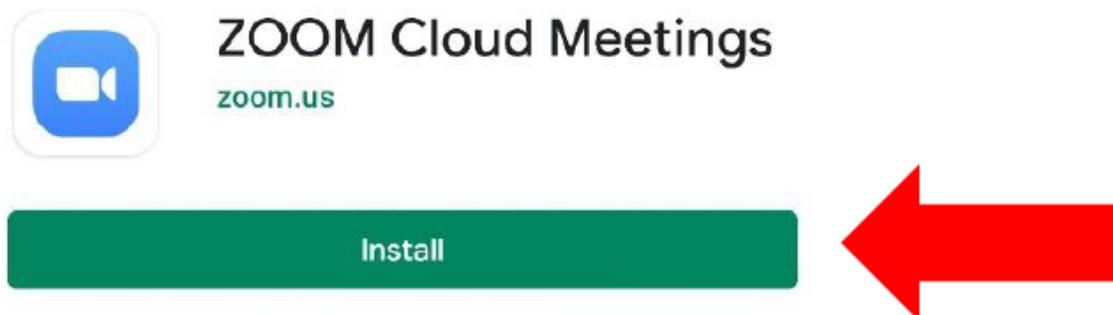
## Instructions for accessing My Health Live Virtual Visit

Once your appointment has been scheduled and you have completed your eCheck-in, make certain you have the **Zoom Cloud Meetings** app downloaded to your device.

**Apple device:**

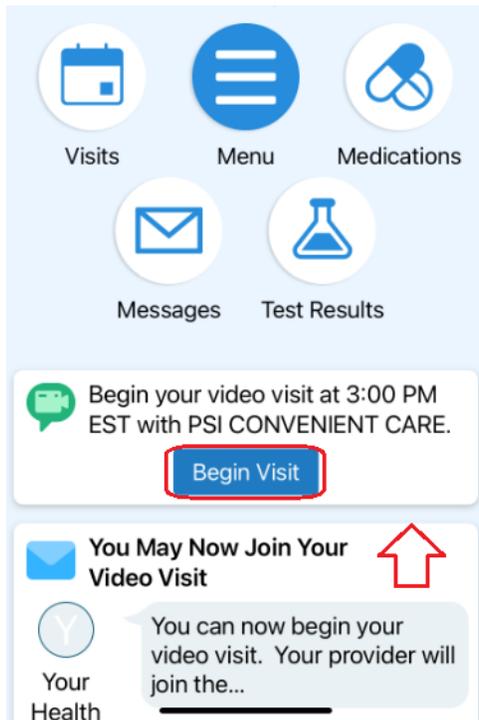


**Android device:**

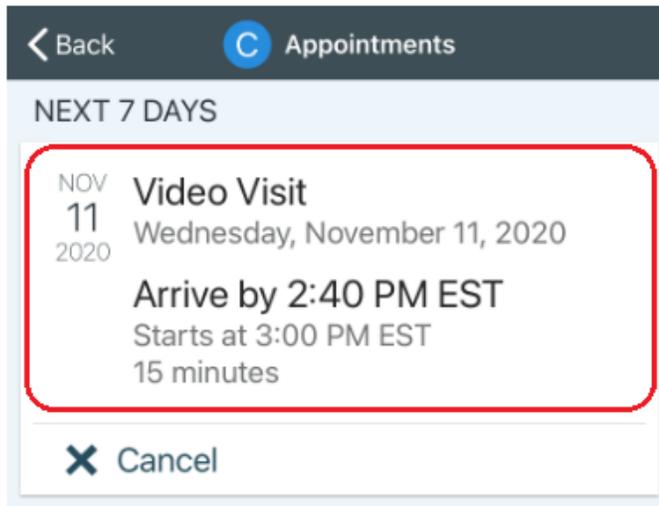


**Your visit will be accessed through MyChart. Log into your MyChart account a few minutes prior to your appointment. If you do not have MyChart, an email with a link will be sent to you to sign up.**

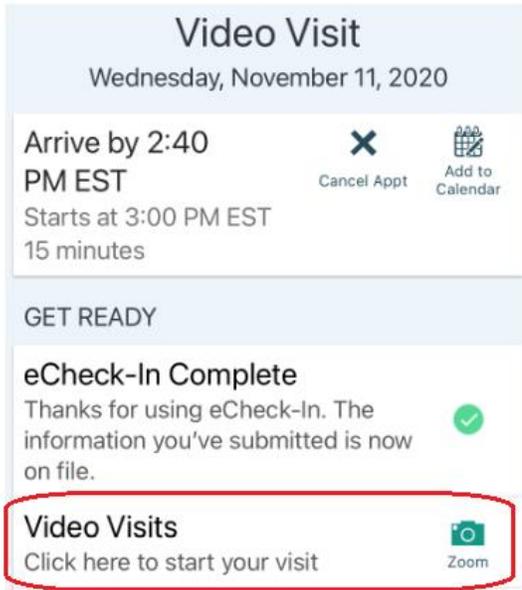
1. Once you have opened your MyChart, click on **Begin Visit**.



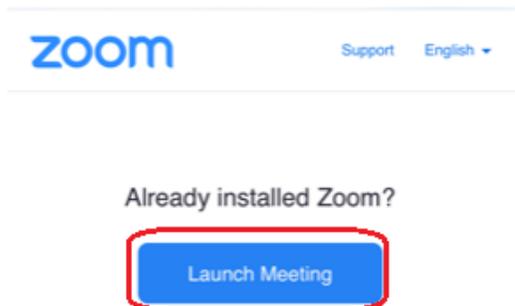
2. Select the **Video Visit**.



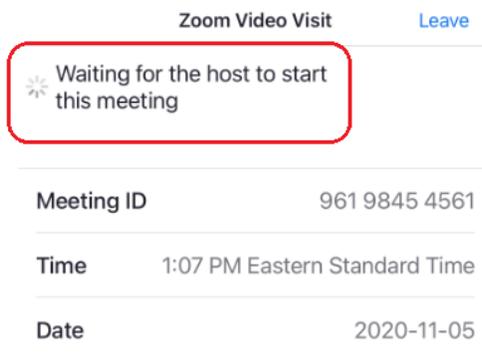
3. On the next screen, go to **Video Visits** and click to open up to Zoom



4. Your Zoom app will already be downloaded on your device so click on **Launch Meeting**.

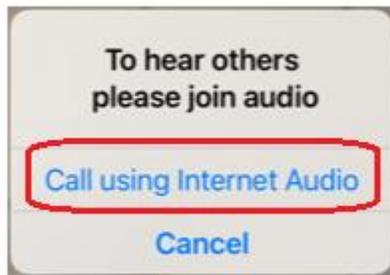


5. You may see a **Waiting for the host to start this meeting** message before the provider connects with you.



6. Lastly, once you are connected to the host, **connect to audio so the provider can hear you. If/when prompted, allow the Zoom app access to your camera, microphone, etc.**

**Apple users:**



**Android users:**

