

2023

ANNUAL NURSING REPORT



 **Good Samaritan**


It is with immense pride, that Good Samaritan presents the 2023 Nursing Annual Report, a comprehensive overview of the remarkable accomplishments and milestones achieved by our dedicated nursing team over the past year.

In the ever-evolving landscape of health care, our nursing department has proven to be a steadfast pillar of compassion, professionalism, and innovation. As Chief Nursing Officer, I am immensely proud of the unwavering commitment displayed by our nurses in delivering exceptional patient care while embracing the challenges posed by the dynamic health care environment.

Throughout 2023, our nursing team has not only maintained the highest standards of clinical excellence, but has also exhibited a passion for continuous learning and growth. Their dedication to staying abreast of the latest advancements in health care has contributed to our organization's ability to provide cutting-edge and evidence-based care.

This Annual Report serves as a testament to the commitment, grit, and exceptional skills of our nursing team. It highlights key achievements in clinical outcomes, education and training, community engagement, patient experience, and innovative approaches to care delivery.





I invite you to explore the details and insights presented in the following pages, showcasing the extraordinary contributions of our nursing team in 2023.

1. Clinical Excellence: Providing consistent exceptional care, adhering to the highest standards and contributing to positive patient outcomes. Their commitment to evidence-based practice and continuous learning has been evident in the quality of care delivered across all departments.
2. Education and Training: Active engagement in ongoing education and training initiatives, staying abreast of the latest advancements in health care. This commitment to professional development has not only enhanced individual skills, but also elevated the overall competency of our clinical workforce.
3. Community Outreach: Extending impact beyond the hospital walls, participating in community outreach programs and health education initiatives. These efforts have strengthened our connection with the community and promoted overall wellness.
4. Patient Experience: Through their compassionate and patient-centered care, our nursing team contributed significantly to positive patient experiences.
5. Innovation in Care Delivery: Embracing technological advancements and innovative approaches to care, our nursing team has played a pivotal role in enhancing the efficiency and effectiveness of our health care services.

As we move forward, I am confident Good Samaritan nursing will continue to uphold the highest standards of care and remain at the forefront of health care excellence. I express my deepest gratitude to each member of our nursing team for their unwavering commitment and commendable efforts.

I extend my deepest gratitude to each member of our nursing team for their tireless efforts, compassion, and dedication to the profession of nursing. It is their collective commitment that has positioned our nursing services as a beacon of excellence within our health care organization.

Thank you for your ongoing support, and I am confident that, together, we will continue to elevate the standard of care and make a lasting impact on the health and well-being of those we serve.

FOURTH CONSECUTIVE MAGNET RECOGNITION

WRITTEN BY:
MALLORY TAGUE



On December 23, 2023, Good Samaritan attained Magnet recognition for the fourth consecutive time. This is a testament to Good Samaritan's continued dedication to high-quality nursing practice. The American Nurses Credentialing Center's Magnet Recognition Program® distinguishes health care organizations that meet rigorous standards for nursing excellence. This credential is the highest national honor for professional nursing practice. Research demonstrates that Magnet recognition provides specific benefits to health care organizations and their communities; Magnet recognition is the gold standard for nursing excellence and is a factor when the public judges health care organizations. U.S. News & World Report's annual showcase of "America's Best Hospitals" includes Magnet recognition in its ranking criteria for quality of nursing care. Good Samaritan is one of 5 Indiana Hospitals to achieve this designation four times or more, joining the top 3% of US hospitals to execute this accomplishment.

Health care organizations must reapply for Magnet recognition every four years based on adherence to Magnet concepts and demonstrated improvements in patient care and quality. An organization reapplying for Magnet recognition must provide documented evidence to demonstrate how staff members sustained and improved Magnet concepts, performance and quality over the four-year period since the organization received its most recent recognition. During the 2023 re-designation call, Good Samaritan was also recognized for four exemplars, demonstrating quality nursing care beyond the already rigorous criteria set by the Commission on Magnet. These exemplars included outperformance in the ambulatory setting in two patient experience categories, as well as outperformance in the ambulatory setting regarding patient falls. The fourth exemplar demonstrates the improvement to nursing and patient outcomes as a result of the implementation of virtual nursing on 3 of the 6 inpatient units. A celebration was held in the Hedde Center on the day of the call, filled with members of the nursing care teams from all nursing practice areas, members of the Board of Governors and the Executive Team.



of Beds **158** 

The Milk Bank

WRITTEN BY:

MALLORY TAGUE AND ANNETTE DODD

The Milk Bank is on a mission to promote community health by expanding the safe use of human milk for all babies, especially premature and ill infants. For fragile babies, human milk is a lifesaving medicine for premature and low birth weight infants, a 100% human milk diet reduces mortality by 75%. Good Samaritan has been a depot site for The Milk Bank for many years, meaning that donors can drop off milk at the hospital to lactation consultant, Ava Wright, which is then sent for screening and processing for safety and then distributed to babies in need. Donors register online to do a pre-screening tool and receive a donor ID through the Milk Bank's website.

Starting in late 2023, Good Samaritan began to offer pasteurized human donor milk from The Milk Bank for inpatient infants who demonstrate a need. As a level II nursery, the Perinatal Services department was notified that due to the success of The Milk Bank and increased availability, donor milk could now be offered to our infant patients who qualify. Infants with diagnoses such as hypoglycemia, hyperbilirubinemia, or prematurity may be eligible to receive donor milk. Nurse manager, Madelyn Taylor, in partnership with Jenafer Burns, Shift Coordinator, played integral roles in ensuring contracts, structures, and evidence-based policies were in place to best implement this practice on the unit. Once policies and contracts were approved, Ava Wright worked with staff to implement processes and education for nurses and patients alike on the use of human donor milk in the hospital setting.



2023
LIVE
BIRTHS **352**

DAISY® RECIPIENTS

The DAISY® Award was founded in the spirit of recognizing nurses for providing excellent care above and beyond what is required. Keeping true to the roots of this award program, many nominations are done by patients or families. Nomination forms are located throughout the hospital and collected monthly by nursing leaders. The Nursing Practice Council selects the recipient through a blind vote during their council meeting. Selected recipients are then surprised with an award presentation by the Chief Nursing Officer and their direct supervisor. Thank you for providing exemplary care for our patients.

JANUARY



TERESA WAGGONER
Infusion

FEBRUARY



ANGELA CUNNINGHAM
4GM

MARCH



IRENE
KNOLLENBROICH-SHEA
REHAB

APRIL



ASHLEY KNEPP
ICU

MAY



CHELSEA HARRIS
PERINATAL

JUNE



BRYCE BILSKIE
ICU

JULY



NICKOLE MEIER
4GM

AUGUST



MORGAN HEATH &
KAITLYN MORRISON
ED

SEPTEMBER



PENNY REHWALD
PERINATAL

OCTOBER



LINDSEY WOODALL,
MIKE GREENWOOD,
KATHY MORGAN
ICU

NOVEMBER



CHRISTINA CLEMENTS
4GM

DECEMBER



CRYSTAL POWLESS
ICU

CULTIVATING CARE RECIPIENTS

The Cultivating Care Award is a recognition program developed by the Professional Development Council (PDC) in 2017. The recipients of this award exemplify the characteristics of a role model through their skills and compassionate care. Just like the DAISY® Award, nomination forms are found throughout the hospital. Forms can be submitted to the same boxes as the DAISY® Award. Recipients are selected by the Nursing Practice Council by blind vote monthly. Recipients receive a surprise recognition ceremony by the Chief Nursing Officer. Our 2023 Cultivating Care Award recipients are listed below. Thank you for providing compassionate care to our patients.

FEBRUARY



ABIGAIL SNOW
LASALLE

MARCH



DAISIE KINNETT
ICU

APRIL



VADA MOORE
ICU

MAY



CULLY SELLERS
ED

JUNE



BRITTANY MCANELLY
4GM

JULY



JAYLYN JOBE
3GM

AUGUST



IAN BROWN
LASALLE

SEPTEMBER



CAITLYN BOWERSOCK
3GM

OCTOBER



DERON MORGAN
LASALLE

NOVEMBER



ARINA YAKMENKO
4GM

DECEMBER



KATIE STEELE
LASALLE

STRUCTURAL EMPOWERMENT

Maridell Sargent Award Recipient

Maridell Sargent served as a nurse on the Good Samaritan Board of Governors for many years. The Maridell Sargent Award was introduced in her honor. This award recipient is voted upon by the Nursing Practice Council from the prior year's DAISY® Award recipients. The recipient for 2023 was Jenafer Burns and this is her story.

SUBMITTED BY:
PAIGE KNABEL



MARIDELL SARGENT

January 24, 1936 ~ July 11, 2021

"I was admitted to the OB department on 2/9/2022 and stayed through 2/12/2022. I had a not-so-ideal birthing experience, but had a wonderful experience with all of the OB staff. One stood out in particular to us. Jenafer Burns was our night shift nurse all three nights we were in the hospital. It was great to have the same nurse each night just for continuity of care, but also because Jenafer was amazing. Jenafer spent the first night managing my induction. I had not wanted to be induced, but unfortunately had to be due to some rising BP concerns. So I was very apprehensive about the whole process, but Jenafer made sure to reassure me and explain all the measures that were taken. That first night was ROUGH. I tried to make it through without an epidural, but after hours of what seems like nonstop contractions, I was so very tired. I spiked a fever (we later found out I had an amniotic infection) and started vomiting. Jenafer was quick with an emesis bag, a cold rag for my head, and even held my hair back then tied it up for me with her own hair tie. Jenafer knew my plan was to try and go for as long as I could without an epidural. When it came to the point where it was very clear that I was not managing my pain anymore without it, Jenafer was very supportive in explaining all of my options, but never pushed the idea of an epidural, she just wanted to make sure I was well informed. I did end up deciding to get an epidural, but it was the middle of the night so an Anesthesiologist had to be called in.



JENAFAER BURNS
2023 Recipient

continued on page 7

STRUCTURAL EMPOWERMENT

Maridell Sargent Award Recipient

SUBMITTED BY:
PAIGE KNABEL

That night Jenafer assisted in the birth of my daughter and was so great throughout this process. I pushed for almost three hours and Jenafer was so supportive, she helped me get into several positions, even playing tug of war with me. I ended up needing a vacuum assist and then hemorrhaged after delivering. Jenafer remained calm and continued to give me the care I needed while assisting Dr. Blackwell with what he needed. Everything happened really fast, but she was constantly giving me updates and made sure to keep me well-informed of everything that was happening and that was going to happen. When we finally made it to our postpartum room, I had been awake for over 40 hours and I was exhausted. Jenafer worked with me on breastfeeding and getting my baby to latch. I was side lying nursing and was absolutely terrified of falling asleep and crushing or suffocating my baby. As excited as I was to finally have my baby in my arms, I begged Jenafer to take her to the nursery so I wouldn't hurt her, but instead Jenafer empowered me to continue to try and breastfeed and explained the importance. Jenafer stayed in my room with me and caught up on her charting in my room instead of at the nurses station and made sure I stayed awake. She told me "I got you." She continued to help me breastfeed the next night, worked with us for a long time on getting a good latch. When the last night was up, she celebrated with me when I was able to independently latch and successfully breastfeed my baby several times in a row.

"Overall, Jenafer made me feel so safe and supported and she showed us so much kindness. She was super friendly and engaging, had a great sense of humor. We were so lucky to have her as our nurse."

STRUCTURAL EMPOWERMENT

Cullyn Sellers

SUBMITTED BY:
JENNY SHRUM

Note from the author: I was truly inspired by Cullyn's story, not only for what she was able to overcome, but how the ER staff showed the true meaning of the Good Samaritan. They loved and provided for someone in dire need, showed her that she was worthy, and empowered her to reach her goals. She is truly a beautiful and humble person. "It takes a lot of hurt to be this humble, but Jesus was humble and I want to be as close to him as I can." Good luck, Cullyn! I am excited to watch you grow as a nurse. How blessed the patients are to be cared by you!

She was like a feral animal, roaming the streets of Vincennes, ravished by hunger and drug addiction. She was alone in this world, a lost soul searching for love and acceptance. Homeless for four years, there was little hope for her situation, at least in her eyes. But then.....

This is the story of one courageous woman who beat the odds and is flourishing amongst us at Good Samaritan. It's a story of incredible faith, love, and inspiration. This is Cullyn Sellers, ER Tech in the Emergency Department.

Winter of 2018, Cullyn suffered a traumatic relationship breakup and found herself with nowhere to live and \$40 to her name. She spent her nights hopping from couch to couch. Unable to effectively cope with her situation, she resorted to drugs. She spent her time looking for food and her next fix. Her drug addiction left her paranoid and eventually without anywhere to sleep. Her only option was the street. She would walk circles around the city looking for a safe place to rest to the point where her feet were cracking, and she would sew her wounds with a needle and thread. She would raid gardens to get tomatoes just to stay alive! It was out of utter despair that she found herself at the riverside and a miracle happened. She cried out to Jesus to take the pain away. When she walked away, something in her changed. She no longer wanted to be the person she was, she wanted a better life. When asked how Cullyn overcame her addiction she simply said "God took it out of me. I woke up and God took the desire out of me."

While this event started the trajectory to a different life, there was much work to be done. Through the help of several community members, she was able to get some resources from the Samaritan Center. They assisted with her mental well-being and encouraged her to start applying for employment. At the time, she had found shelter in a drug house basement. Free from drugs, she lived amongst an infestation of roaches and mice. To her this was better than the drug activity going on above her. "I wanted to put distance between where I was and where I am, so I didn't fall back. I had to put mental miles between where I was and where I wanted to go."

STRUCTURAL EMPOWERMENT

Cullyn Sellers

Cullyn Sellers pictured center in blue with her ER co-workers.



It was February 2021, when Cullyn landed her job at Good Samaritan. She started in perioperative services as a tech. Very quickly, she realized this was not the job for her. Her manager, Brooke Brush, saw something in her that embodied the core values of Good Samaritan and encouraged her to apply for another position. She transferred to an Environmental Services Attendant in the ER. While she still felt alone in her life, living in a vermin-infested basement, the ER staff showed her great love. “The ER staff believed and supported me. Somebody seeing my worth made me start seeing my worth. I am seen as an asset instead of a burden. That means the world to someone like me,” Cullen stated. Within four months of working in the ER as an EVS attendant, Cullyn was ready to get her own place. The ER staff rallied around Cullyn and helped her set up her home by donating household items and assisting financially. Cullyn gave back to the staff, especially during the height of COVID, by leaving notes of encouragement in bathrooms, breakrooms, and anywhere staff might go. This act of kindness earned her a Shining Star.

For Cullyn, the love she felt for the ER staff continued to grow. She wanted to be a part of the nursing team. With the encouragement of the ER staff, Cullyn applied for an ER Tech position and landed the job! She has spent the last couple of years compassionately caring for our patients. But that’s not the end of Cullyn’s story. Through the friendships she had made in the ER, she was inspired to become a nurse. “I wanted to be that,” said Cullen. So, in June of 2023 she was accepted into the Practical Nurse program at Vincennes University with an anticipated graduation date of June 2024. When asked what her future plans are, Cullyn quickly answered, “To stay here. This is my home.”

EXEMPLARY PROFESSIONAL PRACTICE

Each year, nurses are recognized for their accomplishments at the Nursing Excellence Awards. These four components of the model are: Exemplary Professional Practice, New Knowledge, Innovation and Improvement, Structural Empowerment and Transformational Leadership.

Exemplary Professional Practice

A nurse who exhibits the components of the Good Samaritan Professional Practice Model. An exemplary professional practice nurse supports a care delivery system that delineates the nurse's shared authority and accountability for: evidence based-practice, clinical decision-making and outcomes, performance improvement initiatives, and staffing and scheduling processes.



MIRANDA NEWBERRY

Miranda Newberry received the Exemplary Professional Practice Award due to her outstanding contributions and dedication to the organization over her 20-year tenure. Having progressed from a tech to a Trauma Program Manager, Miranda inspires others to excel and consistently seeks to implement best practices. She played a pivotal role in implementing the Massive Transfusion Protocol and introducing rapid transfusers to the organization. Miranda actively engages in community education and volunteer activities, demonstrating her commitment to improving health care beyond the organization's walls. Her positive leadership and unwavering dedication set the standard for providing world-class care to trauma patients. Miranda's infectious enthusiasm and encouragement motivate staff to exceed expectations, even in challenging times. She embodies passion, dedication, and inspiration, making her a truly deserving candidate for this award.

New Knowledge, Innovation and Improvements

A nurse who utilizes evidence-based practice, research and innovative approaches to deliver patient care, improve the nursing profession, and enhance the practice environment. Nurses who disseminate the organization's nursing research findings to internal and external audiences, design and implement improvements in technology to improve the patient experience and/or nursing practice, and who work to redesign workflows and space design for the sake of enhancing nursing practice or the environment are examples of this component.



BRANDEE DAVIS

Brandee Davis has been instrumental in implementing improvements in the ER, notably by creating a triage class to address the shortage of experienced nurses in triage. Recognizing the need for enhanced patient care and staff comfort, Brandee ensured all staff completed the triage course, offering flexibility for both newer and experienced nurses. She demonstrates dedication to staff education and support, readily addressing questions and providing additional training as needed. Brandee's commitment to enhancing staff skills and confidence, coupled with her availability and responsiveness, has significantly contributed to the overall success of the department. Her exceptional efforts as an educator and supporter make her a standout contributor to the team.

EXEMPLARY PROFESSIONAL PRACTICE

Structural Empowerment

To exhibit structural empowerment a nurse must be involved and support shared decision-making, interprofessional collaboration at the organizational level, the advancement of the nursing profession and the enhancement of professional development by extending their influence to professional and community groups.



AMANDA BEAMAN

Amanda Beaman received the Structural Empowerment Award due to her exceptional dedication and leadership as a charge nurse in the Emergency Department. She actively volunteers for various committees and councils, demonstrating her commitment to her team and organization. Amanda's positive attitude, role modeling, and dedication to continuous education make her a standout employee. She advocates for both patients and staff, consistently leading by example and fostering a supportive environment. Amanda's influence extends beyond her immediate responsibilities, as she encourages others to excel in their professional practice. Her unwavering dedication and positive impact on the organization and community merit recognition through this nomination.

Transformational Leadership

“Those who stimulate and inspire followers to both achieve extraordinary outcomes and, in the process, develop their own leadership capacity. They help followers grow and develop into leaders by responding to individual followers' needs by empowering them and by aligning the objectives and goals of the individual followers, the leader, the group, and the larger organization” (Bass and Riggio, 2006, 3).



MADELYN TAYLOR

Madelyn has successfully empowered her team, implemented numerous improvements and fostered a positive work environment. Her achievements include consolidating three OB departments into one, achieving Gold level in Safe Sleep, initiating a Fresh 48 photo session partnership, and implementing various improvements such as the Surgicount device and a new hearing screening machine. Madelyn has also supported staff and providers through transitions, advocated for patient safety, and demonstrated extraordinary personal support for team members during difficult times. Under her leadership, the team has experienced increased engagement, reduced turnover, sustained high patient satisfaction, and notable professional achievements such as winning a unit scholarship. Madelyn's transformational leadership style has significantly influenced the unit's culture, fostering empowerment, support, and growth while effectively addressing challenges and facilitating resolutions. Overall, Madelyn's impact and positive influence on the Perinatal Services unit make her highly deserving of recognition through this award nomination.

WRITTEN BY:
DARIN BURTON

The Year 2023 is the first full year that Good Samaritan Emergency Medical System has been in operation for Knox County and Good Samaritan. During this time, EMS responded to 6,084 total incidents. The transports included 4,092 to an emergency room, 300 to nursing homes and more than 300 to other health care facilities or to the patient's home.

Since the implementation of Good Samaritan EMS, community leaders and Emergency Room staff have recognized better response times, patient care and professionalism by the new caregivers. ER staff have also been appreciative of the willingness of caregivers in their downtime between calls to check in on them for any needs, future potential transfers, cleaning rooms or assisting with care of patients as simple as just starting an IV for them.

The EMS team has taken part in hospital councils to assist in shared governance as well. While being a part of these shared governances, they have adopted many hospital policies of their own such as performance improvement and technology sharing directly with the ER.

Over the course of the year, along with continuing education, EMS has been vital in pre-hospital care of our trauma and stroke patients. With a total of 1,230 trauma patients received in the ER, EMS transported 512 trauma patients. There were a total of 100 Stroke alerts brought in by EMS agencies, 78 of those were transported by GS EMS. Seven Paramedics/EMTs were awarded as Trauma Lifesavers, eight were awarded Door to Needle "Brain" pins and four Target Pins with an average scene time of 17 minutes, three Shining Stars, one Leader of the Quarter and multiple GEM Cards received!

GS EMS has been permanently placed in the former Wabash Valley Friendship Clubhouse and plan to have a three bay garage completed by spring 2024! Tim Benningfield, Director of EMS, has been very pleased with the progress and growth of the new department, as well as the continued partnership with not only Good Samaritan but also with the surrounding fire departments and Vincennes University with more to come in 2024!



Paramedic of the Year

At the 2023 Indiana Emergency Response Commission conference, Joe Millspaugh was honored with the "Paramedic of the Year" award. The Indiana Emergency Medical Services Association (IEMSA) selects nominees for this award based on exceptional patient care, outstanding customer service, and a commitment to surpassing standard expectations. Joe's consistent excellence in these areas earned him the prestigious recognition. Beyond his professional duties, Joe actively educates both colleagues and the community, including local first responders, further enhancing emergency care in the region.



JOE MILLSPAUGH

SHINING STAR RECIPIENTS

FEBRUARY



B.J. DUNHAM, DARIN
BURTON, DICK COLLINS
EMS

MARCH



ANGELA WILKES
LASALLE

SEPTEMBER



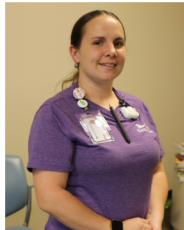
DAWN GRIGGS
SAFETY PIN

OCTOBER



HEATHER ABEL
COMMUNITY
PARAMEDIC

DECEMBER



HALEY THERIAC
EMERGENCY
SERVICES

SAFETY ROLE MODEL RECIPIENTS

SHANNON MEEK, RN
MACKENZIE MCCARTER, RN

GREAT CATCH RECIPIENTS

JENNIFER FREDRICK, RN
AMANDA BEAMAN, RN
AMANDA WOLFE, RN

FOUNDATION NURSING SCHOLARSHIP RECIPIENTS



TRISTYN CURRIER



EMILY HAWK



NATHANIEL SEED

NURSING AND ALLIED HEALTHCARE SCHOLARSHIP RECIPIENT

LINDSAY HIGGINS

GLORIA VAN EATON NURSING AND ALLIED HEALTHCARE SCHOLARSHIP RECIPIENT

HANNAH IGEL

THE BEACONS OF EXCELLENCE SCHOLARSHIP RECIPIENT

EMMA SAUCERMAN

PROFESSIONAL DEVELOPMENT COUNCIL SCHOLARSHIP RECIPIENTS

UNIT: EMERGENCY DEPARTMENT
INDIVIDUALS: ASHLYNN CARTER, LAUREN SHAFFER, JENAFER BURNS, AMANDA WOLFE,
CASEY SMITH, KRISTINA MYERS, JORDAN HAYES, JENNIFER SHRUM,
LAURA SIMS

GOOD SAMARITAN CERTIFIED NURSES

These names and credentials were determined based on leader submissions.

WRITTEN BY:
JANE GIBSON AND
JESSICA BOTTOMS

Elizabeth Bauer, WCC
Amanda Beaman, CEN, TCRN, SCR
Ashley Bickers, CMSRN
Ashley Blubaum, CMSRN
Lynne Bobe, CRRN
Karen Bowman, CMSRN
Brooke Brush CMSRN, NE-BC
Jenafer Burns RNC-OB, C-EFM
Lindsey Callaway, CRRN
Melinda Carie, MSN, RN, ACNP-BC, CMSRN
Ashlynn Carson, CCRN
Cortney Carter, CNOR
Bailey Chanley, RNC-OB, PMH-C
Sarah Chattin, RNC-OB
Theresa Christmas, CNOR
Christina Clements, CMSRN
Holly Cork, CGRN
Sharon Cox, OCN
Katie Culp, CMSRN
Brandee Davis, CEN
Lesa Davis, CNOR
Brandi Day, BSN, RNC-MNN
Peyton Delisle, RNC-OB
Laura Devers, CEN
Danielle Deisher, CPEN
Michelle Elliott, TCRN
Dena Elmore, OCN
Cody Faith, CCRN
Pam Frederick, PCCN
Pam Gardner, ICNE
Jane Gibson, CCRN
Audra Graber, RNC-OB
Tyler Graber, CCRN
Dawn Griggs, RNC-OB
Paula Hardy, MSN, RN, CEN
Chelsea Harris, RNC-OB
Jordan Hayes, CMSRN
Megan Hendershot, CRRN
Heidi Hinkle, MSN, RN, CPHQ

Lynn Hoefling, CNOR
Brenda Horrall, CCRN
Tracey Kahre, CMSRN
Katelyn Kidwell, SCR
Irene Kollenbroich-Shea, CMSRN
Destiny Lavelly, RNC-OB
Connie Lett, WCC
Susan Lewis, CNOR
Lindsey Mahinay, CVRN
Kayly Marchino, CCRN
Shannon Meek, TCRN
Katie Morrison, CEN
Rachel Mullins, CRRN
Kristina Myers, CNOR
Miranda Newberry, CEN
Paige Nichols, CEN
Mary Pipher, CCRN
Kerri Pruitt, OCN
Lauren Shaffer, CAPA, CNOR, RNFA
Angela Shick, MBA, MSN, RN, CPHQ, CENP, CNML
Nancy Shirley, CNOR
Jennifer Shore, CEN, TCRN, CPEN
Brandy Shouse, CCM
Jennifer Shrum, MSN, RN, CRRN, CNML, NPD-BC
Laura Sims, CNOR
Sandy Slagle, WCC
Casey Smith, CNOR, RNFA
Tonya Stoltz, VA-BC, CEN
Madelyn Taylor, MSN, RN, CLC
Kate Uebelhack, CNML
Rachel Vance, CEN
Kierston Waggoner, CEN, TCRN, CPEN
Meagan Walk, CGRN
Erika Watts, SCR
Kaleigh White, RNC-OB
Angela Wilkes, ANCC
Amanda Wolfe, OCN
Ava Wright, CLC, IBCLC

NURSE RESIDENCY CLASS

- Kimberly Aleman, Perinatal Services
- Madison Allen, Perioperative Services
- Taylor Allen, Perinatal Services
- Shawnamre Bennett, 3GM
- Kennedy Bilskie, ICU
- Brianna Cline, 3GM
- Shonta Davis, 4GM
- Danielle Walke, 3GM
- Krista Hemrich, Rehab
- Daisy Kinnett, ICU
- Mackenzie McCarter, ER
- Crystal Powless, ICU
- Adison Perry, ICU
- Grace Shick, ICU
- Amy Steele, 3GM
- Jessica Taylor, 4GM
- Mollie Williams, ENDO
- Sydney Willey, ICU
- Daelyn Wood, ER

The Nurses' Tea originated from a brainstorming session with Nicole Coomer from the Good Samaritan Foundation. The Professional Development Council was looking for a way to engage past/retired Good Samaritan Nurses to support the scholarship fund. With the 2023 theme of Nurses' Week, Celebrating Nurses of the Past, Present and Future, the PDC thought the tea was a great way to celebrate retired nurses. We wanted to connect nursing practice now with how it was in the past. The PDC invited nurses who have retired from Good Samaritan, as well as PDC scholarship recipients and current nurse leaders for an afternoon of tea and fellowship. During the tea, attendees celebrated the first recipient of the Nursing Lifetime Achievement Award winner, Rita Donovan. Lifetime achievement is awarded to nurses with over 20 years of experience who exemplify being a Good Samaritan. Attendees enjoyed the event last year and it has continued to evolve. This year the planning committee has opened up the invite to all nurses and hopes that many choose to attend, engage and network with other nurses and support each other in the process.

LIFETIME ACHIEVEMENT AWARD: RITA DONOVAN, RN

Rita's nomination is written below:

"For many years, Rita served as a nurse at Good Samaritan. Her dedication was evident as she tirelessly worked in various departments such as the ICU and endoscopy. Even during the pandemic, Rita returned to the ICU simply because she wanted to support her fellow nurses. This exemplifies her unwavering commitment to her profession.

Years ago, before marrying my husband, he accompanied Rita on a mission trip to Belize. When my husband experienced sudden chest pain and difficulty breathing, Rita, being a nurse by background, provided invaluable assistance. Despite encountering primitive medical equipment and a less-than-ideal hospital environment, Rita took charge of the situation, offering reassurance and comfort to my husband. She ultimately ensured his safe return to the United States for proper medical treatment.

Rita's actions on that day, and throughout her career, illustrate her innate compassion and dedication to caring for others. Whether it's supporting colleagues during a crisis or aiding a stranger in a foreign land, Rita consistently answers the call to help those in need. We are deeply grateful for everything Rita does."



CLINICAL LADDER RECIPIENTS

The Clinical Ladder is designed to award nurses professional development opportunities depending on their level of engagement and involvement within Good Samaritan and the community. Nurses seeking funds and/or paid education days to attend conferences, membership to professional organizations or professional certification can reap benefits from applying to the clinical ladder. The Clinical Ladder criteria can be found on the intranet within the nursing tab. The form is filled out by the applicant and sent to the department manager thereafter to verify validity. The application is due prior to annual evaluations.



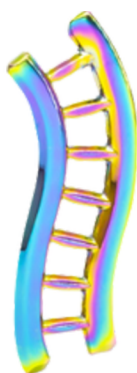
SILVER RECIPIENTS

- Shania Alvis
- Tessa Boger
- Jennifer Carter
- Katelyn Lawson Groves
- Brittany Haussy
- Megan Hendershot
- Grace Robinson
- Amanda Wolfe
- Ashton Young



GOLD RECIPIENTS

- Samantha Arnold
- Annette Dodd
- Luci Hurst
- Jennifer Phegley
- Casey Smith



PLATINUM RECIPIENTS

- Jenafer Burns
- Bailey Chanley
- Catherine Culp
- Brandee Davis
- Danielle Deisher
- Jane Gibson
- Katelyn Kidwell
- Shannon Meek
- Lauren Shaffer
- Tonya Stoltz
- Mallory Tague
- Kierston Waggoner
- Ava Wright

EXEMPLARY PROFESSIONAL PRACTICE

KID'S SAFETY DAY

WRITTEN BY:
SHANNON MEEK



The year 2022 as a whole was a hard year for the ER staff. There was not only an uptick in trauma patients, but specifically pediatric trauma patients. This not only has a direct impact on the staff, but also on the community in which we live. As a trauma center, our mission is to educate the community and prevent further injuries. From this mission, the idea of Kid's Safety Day was born.

The initial stages of planning for this event brought up many good ideas and the team was quick to note that to be successful, we would need to collaborate with outside agencies. We were lucky to partner with our local fire and police departments, as well as Safety Sam for ATV safety. One major source of injury identified in the ER was from accidents that occurred in water. Subsequently, the dive team offered to do a presentation during the event.

The planning team within Good Samaritan was granted free reign to make this event into exactly what it needed to be with support from the leaders, Miranda Newberry and Amanda Siewers. The trauma team consisting of Shannon Meek, Sydney Hull, and Madison Halter worked alongside Brandee Davis, Kierston Waggoner, Misty Brown, Danielle Deisher, Margie Catt and Erika Watts to assess the needs of the pediatric population to ensure that they were receiving quality education.

On April 20, 2023, Good Samaritan held the first annual Kid's Safety Day. The event took place in the Hedde Center and 35 children attended. The stations included CPR, Stop the Bleed, stroke education, water safety and ATV safety inside of the building. Outside stations were facilitated by Good Samaritan EMS, Vincennes Police Department, and Vincennes City Fire Department. Midwest Emergency Medicine and Good Samaritan sponsored a build your own first aid kit station. In addition, Pop Around the Clock sponsored refreshments. The local ENA chapter was supportive by serving as an event sponsor as well.

This event was a huge success and a testament to the support of nursing staff at Good Samaritan. Without the unwavering faith from our leaders, this event would have not been brought to fruition. We are happy to announce that 2024 will see the return of this event and registration will expand to the general public and pediatric community.

**STOP THE
BLEED**

329
CERTIFIED

NEW KNOWLEDGE, INNOVATION AND IMPROVEMENT

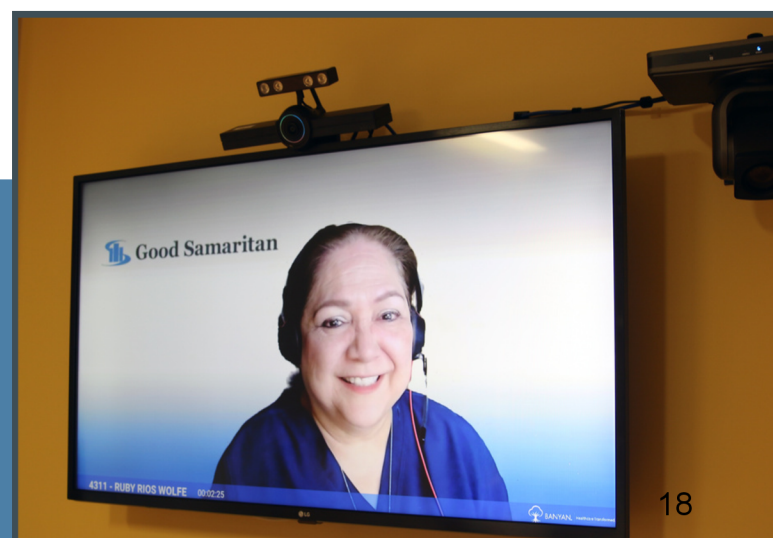
WRITTEN BY:
MALLORY TAGUE

In March 2023, Good Samaritan introduced virtual nursing provided through Banyan Medical Solutions. In a time of unprecedented patient demand and nurse labor shortage and burnout, Good Samaritan adds extensive nursing care to its patient-centric approach. Good Samaritan's Acute Care Director, Lillybeth Cassel, says that Banyan will have a nursing team that is dedicated to Good Samaritan to provide virtual care services. "These registered nurses, who have all gone through our hospital orientation and training procedures, have become an extension of our Good Samaritan nursing team," she added. "With having a dedicated Banyan team assigned to us, our nurses and the virtual nurses have become familiar with one another and work as one team."

The role of the virtual nurse is to assist Good Samaritan's on-site nursing team. Virtual nurses assist with admission and discharge paperwork, as well as patient education. "This allows our nurses to spend more time one-on-one delivering direct care to our patients," she added. "This is a game changer for our care delivery model. Quality of care is our number one priority, and Banyan enhances that commitment. Our partnership with Banyan will also help us maintain an energized staff of nurses."

Good Samaritan has been recognized for its contribution to nursing practice by providing data that supports the introduction of virtual nursing into the nursing care model. The ANCC Commission on Magnet confirmed this contribution by designating an Exemplar during the 2023 Magnet redesignation call; the following outcomes were noted: a reduction in falls with injury, decreased nursing turnover, improved patient satisfaction, improved nurse satisfaction, and decreased length of stay.

2023 TOTAL
HOSPITAL ADMISSIONS **5,360**



NEW KNOWLEDGE, INNOVATION AND IMPROVEMENT

WRITTEN BY:
PAIGE NICHOLS

Moving through 2023, the Good Samaritan Emergency Department, a Level 3 Trauma Center, started to notice an increase in times when their two ultrasound machines were not working correctly. There were multiple occasions where the ultrasounds would be with biomed waiting for repairs. ER leadership was informed by the ultrasound company multiple times that the ultrasounds were outdated and going to be difficult and expensive to maintain. This posed concerns for the ER as ultrasound machines are a part of their everyday life and are used in multiple situations. The ER providers and some ER nurses are highly trained in ultrasound skills. To care for trauma patients, the doctors have been trained to perform F.A.S.T. exams on patients to quickly identify a variety of traumatic injuries: hemoperitoneum, pneumothorax, hemothorax, hemopericardium with or without tamponade, traumatic hypovolemia, and even rib fractures. This allows the provider to act fast and order lifesaving treatment quicker than it would take to acquire other types of imaging. The providers also use the ultrasound daily to look for medical issues such as blood clots, assess pregnancy-related issues, lung slides, hypovolemia, and they use it for procedures such as central line placement. The ER nurses are trained to place ultrasound assisted IVs on patients who have limited venous access. Having an accountable ultrasound machine is an absolute for the Good Samaritan ER to be able to provide high-quality patient care.

The Emergency Department director knew she needed to find a way to get the ER new ultrasound machines so staff could continue to deliver high-quality patient care. The director got with the medical director of Midwest Emergency Medicine Incorporated and together they put in an application to the Good Samaritan Hospital Foundation for funding for the new ultrasound machines. They then presented to the Foundation Board on why it was so important for the ER to get the new ultrasound machine. The Foundation awarded Good Samaritan ER with funds to purchase one replacement ultrasound machine. The director of the ER and the medical director then went to the Good Samaritan CEO to inquire about funds for the second ultrasound machine. After discussion and talking with other departments, Good Samaritan was able to come up with funds to purchase the second ultrasound machine. Today, the ER is fortunate to have two new, state-of-the-art ultrasound machines that are used daily on patients to assess for life-threatening injuries.



2023
ER VISITS

more than
32,000

SUMMIT ACHIEVER

BRANDY SHOUSE

Nomination below:



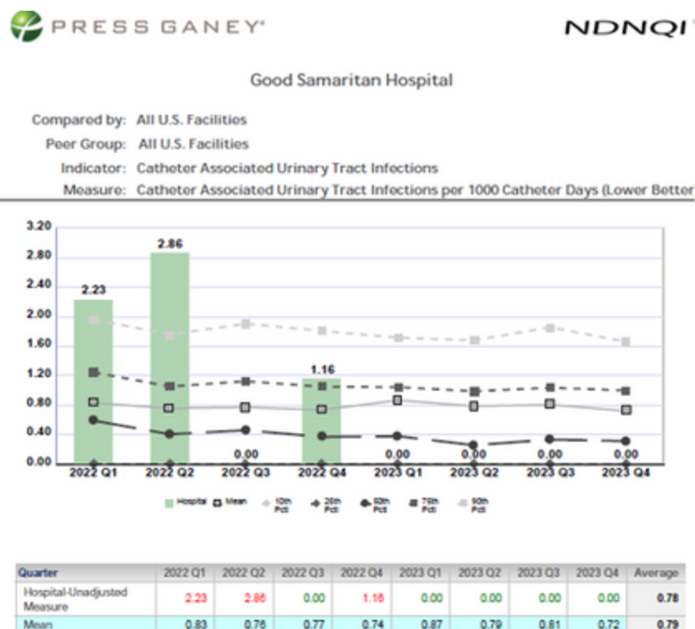
Brandy Shouse is the Director of Case Management and Social Services at Good Samaritan. During Service Excellence Workshops, we ask caregivers for suggestions to improve our caregiver and patients' experience. We received a suggestion that gives light on how motivating and successful Brandy is within her department's eyes: "To improve the caregiver experience, I sincerely think you need to take a hard look at what Brandy is doing in our department. I have never worked for a better boss. Even on hard days, what she has fostered in our department makes me glad to be a Good Samaritan."

Every morning at 8:35 AM, Brandy leads her team in a service excellence huddle before releasing the team to work in patient care on the floors. She uses this time to shape expectations of the day, improve communication throughout the department, and exemplify our Good Samaritan PRIDE values. Each morning, she sends out the information from our huddle and includes an encouraging quote or a moment of gratitude. She sets the tone for each day by example and leadership.

Brandy has an open-door policy, and she is truly available for every staff member. She works to solve problems and create a culture of caring. Next to her office door, she supplies monthly themed stickers for employees to write and post about something for which they are grateful. Without fail, her name is ALWAYS mentioned on our gratitude board along with the opportunity that we have to work in her department with the incredible team she has cultivated. Brandy also created a mail board so employees can send one another an encouraging message or note, and Brandy stops by often to drop a note to thank her employees for their work and recognize special accomplishments. When it seems like employees need a boost, Brandy shows up on the floor with a warm smile and a coffee in hand. For staff meetings, Brandy created the GNOME award to help our team recognize and nominate someone who exemplifies the attitudes and behaviors she cultivates in her staff. The entire department recognizes that Brandy is a treasure to our organization. When tasked with creating an action plan from our pulse employee engagement survey, the only thing the department could come up with was "Brandy should teach other leaders how to do what she does."

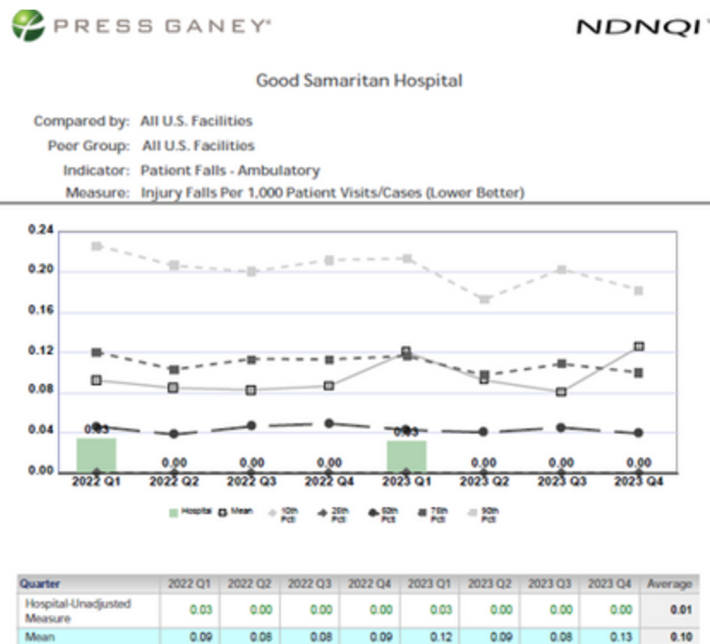
Brandy has promoted three caregivers as Service Excellence Advisors. While employees are serving in this capacity, Brandy attends celebrations and shares their accomplishments with her other staff. She makes it a truly guilt-free experience. Brandy also serves on LEAD teams to improve HCAHP scores. Several members of our department also serve on LEAD and OASIS teams because of our desire to follow in her footsteps. She is always dedicated to improving, always guiding and motivating her team to achieve our best, always supportive of staff, and always representing the Good Samaritan brand with 5-star excellence. Brandy is everything a Good Samaritan should be and motivates each one of us to do our best and reach our highest potential each and every day.

EMPIRICAL OUTCOMES

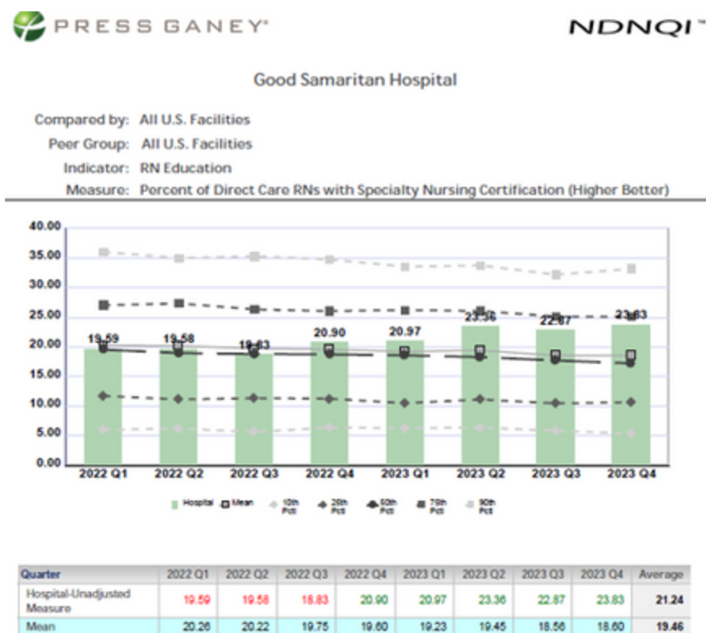


In 2023, thanks to the hard work of nurses in all departments, Good Samaritan reported zero Catheter Associated Urinary Tract Infections!

Ambulatory (outpatient) nursing departments continued to outperform all US hospitals in the nursing quality indicator: Falls. The Commission on Magnet recognized this accomplishment in quality nursing care through an exemplar presented during the 2023 Magnet Recognition call.



EMPIRICAL OUTCOMES



Nurses strive for certifications in order to demonstrate that they have the knowledge, skills, and attitudes to provide high-quality care to patients and their families. The year 2023 was a year of continued professional growth for registered nurses, as demonstrated by the rate of certified nurses growth from 20.97% to 23.83%.

NURSE SATISFACTION

RNs at Good Samaritan outperformed the national hospital average in the following areas of RN satisfaction: Nursing Administration Approval, Interprofessional Relationships, Professional Development Opportunities, and Nurse-to-Nurse Relationships.





REVERIFIED LEVEL III TRAUMA CENTER 4GM DESIGNATED STROKE UNIT



Thank You

We extend our sincere gratitude to all individuals who contributed to the development of the 2023 Annual Nursing Report. Special thanks to Mallory Tague, Katelyn Kidwell, Lauren Shaffer, Annette Dodd, Jane Gibson, Paige Knabel, Lindsey Mahinay, Shannon Meek, Jennifer Shrum, Jessica Watson, Erika Watts, Darin Burton, Kierston Waggoner, Amy Lyle-Bousley, as well as the Empirical Outcomes Council for their invaluable feedback during the editing process. We also appreciate the dedication of all staff members who provided essential information for this report.